

COVID-19 Preparedness Plan for Dairy Queen/Nisswa

Dairy Queen/Nisswa is committed to providing a safe and healthy workplace for all our staff and customers. To ensure we have a safe and healthy workplace, we have developed the following COVID-19 Preparedness Plan in response to the COVID-19 pandemic. Managers and workers are all responsible for implementing this plan. Our goal is to mitigate the potential for transmission of COVID-19 in our workplaces and communities, and that requires full cooperation among our staff and customers. Only through this cooperative effort can we establish and maintain the safety and health of our workers and workplaces.

Management and workers are responsible for implementing and complying with all aspects of this COVID-19 Preparedness Plan. **Dairy Queen** managers and staff have our full support in enforcing the provisions of this policy.

Our workers are our most important assets. We are serious about safety and health and keeping our staff working at **Dairy Queen**. Worker involvement is essential in developing and implementing a successful COVID-19 Preparedness Plan. Our COVID-19 Preparedness Plan follows Centers for Disease Control and Prevention (CDC) and Minnesota Department of Health (MDH) guidelines, federal OSHA standards related to COVID-19 and Executive Order 20-48, and addresses:

The plans we have in place are as follows:

- Cleaning/disinfecting of high-touch surfaces every hour
- Employees wear masks while on duty for the protection of one another and our customer
- Employees have been well-trained on proper handwashing technique
- Employees will wear gloves at all times
- Employee will wash/change gloves each time they leave their specific work location
- A specific employee will take money and will not handle food product without washing/re-gloving
- There will be no cross-over between a “clean and sanitary task” vs. a task involving money handling or cleaning without re-washing/gloving
- We have added extra staff to our business to eliminate the cross-over between different tasks
- We have provided extra communication and training with our staff members so that all are knowledgeable and able to carry out these practices.
- We are closely monitoring our staff for signs of illness and ask them to alert us at any time should they start to feel ill.

Dairy Queen/Nisswa has implemented leave policies that promote workers staying at home when they are sick, when household members are sick, or when required by a health care provider to isolate or quarantine themselves or a member of their household.

Dairy Queen/Nisswa is currently operating as a Drive-thru/Walk-up only operation (Per Governor Walz’s orders) until June 1st. At that time, we plan to open our patio. As of June 1, we will also be:

- Serving all food product in “to-go” packaging

- Cleaning and disinfecting each table as a customer exits
- Cleaning and disinfecting all high-touch surfaces every hour
- Staff members will assist the customer in taking cakes/novelties from our display freezer to minimize touching of the packaged product.
- We will “socially distance” our que by providing guidance on the sidewalk for where a customer should stand
- Tables will be spaced at a minimum of 6 feet apart with no more than 4 people at a table (6 allowed if they are part of a family unit)

Certified by:

Lisa Kaneski

Dairy Queen/Nisswa

