

# Brainerd Zip Line Tour's COVID-19 Preparedness Plan

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## We will monitor and identify sick workers and encourage them to stay home if they report or show symptoms of COVID

- We will screen every employee at the start of the day with a health questionnaire.
- If symptoms are shown, guides will be sent home and encouraged to get tested.
- If a worker feels symptoms related to COVID, they are encouraged to call or email a manager as soon as possible.
- An email will be sent out to staff if a member of our team has been exposed to the virus. We will make efforts to protect the privacy of our staff if they discover they have the illness.

## We will make every effort to Respect social distancing where possible

- Tour sizes will be limited to no more than 10 people
- Staff are encouraged to be outside as much as possible for breaks, answering phones, and other duties if possible. Since we are a largely remote and mobile business, this should be easy to do.
- We have identified key places to stand on platforms to ensure the maximum amount of distance while guides and guests are traversing through the course.
- In the event an employee must be within 6 feet of another person, such as on a platform receiving zip liners or driving in a vehicle, a face covering must be worn. They will also respectfully ask the guest to turn their head the other direction if they must tighten or correct a harness.
- Guests are only allowed indoors if they need to use the restroom. All check in, sales, safety briefing, and gearing up will be done outside.
- Guests will be coached in how to put their own gear on and use their own trolleys.
- Waivers will need to be signed in advance online.

## We will encourage worker hygiene

- Hand sanitizer is placed in the equipment room, on the gear up deck, and at the check in area and staff are encouraged to use it as much as possible.
- Staff are encouraged to wash their hands frequently for at least 20 seconds with soap and water.

- Guides will clean hands when they put gloves on and when they take gloves off. We will encourage staff and guests to stay gloved the entire tour.

## We will regularly clean and disinfect equipment and high touch objects and areas

- Equipment is used only once per day and will be disinfected after use.
- High touch areas will be cleaned periodically throughout the day. Restrooms will also be cleaned about every 2-3 hours.
- Guests have the option to bring their own gloves or they can buy some from us.
- Doors will be open most working hours to provide maximum airflow throughout the building.

All staff will be trained in these procedures and efforts will be made to supervise their implementation while we are in operation.

*-Mitchell Scott  
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